



## **HOD: Corporate Risk and Security**

Dar Es Salaam, Tanzania, United Republic of

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### **Job Description**

#### **Role purpose & Key Responsibilities**

##### **Role purpose:**

The role manages a portfolio that include four (4) functions, namely:

- Fraud Prevention/Detection;
- Business Continuity Management (BCM);
- Physical Security & Law Enforcement Assistance (LEA); and
- Forensic and Investigations.

#### **Key Responsibilities**

- Managing local translation and execution of Vodafone/Vodafone Group CRS strategy, mission, vision, values, goals and objectives.
- To Implement and translate i.e. localizing and enforcing the portfolio's governance, based on the following:
  - Global Policy Standards (GPS);
  - Global Policy Detailed Requirement (GPDR);
  - Local policies and procedures; and
  - Contract management in case of a outsourced service e.g. physical security, where the following documents content are monitored and enforced:
    - Master Procurement Agreement;
    - Statement of Work (SoW); and
    - Service Levels Agreements (SLA)
- Overseeing the duties and responsibilities of the below units, in summary:

- Business Continuity Management (BCM)
  - Annual BCM planning and maintenance;
  - Reporting on progress on system testing versus the plan;
  - Assuring adequate recovery capabilities; and
  - Testing recovery capabilities.
- Physical Security & Law Enforcement Assistance (LEA)
  - Access management;
  - Visitor Management;
  - Control Room Management;
  - Data Center Security;
  - Vodacom Premises Security; and
  - Law Enforcement Assistance (LEA)
- Forensic & Investigations
  - Fraud Awareness;
  - Fraud Prevention;
  - Fraud Management; and
  - Investigations and reporting

### **Professional Qualifications, Core competencies, Knowledge, and Experience**

- University graduate with over 10 years' experience in governance, risk and controls e.g. internal audit, spanning mobile telecommunication, banking, logistics and Fast Moving Consumer Goods (FMCG) industries.
- Advanced Excel Skills.
- Strong Leadership Skills
- Strong Investigative and Research Skills
- Surveillance and Intelligence gathering skills
- Physical Security Risk Assessment Skills
- Excellent writing and communication skills, fluency in English and Kiswahili and ability to interact with other team members
- Ability to apply knowledge and advise Management accordingly
- Comfort navigating complex and fluid organizational structures within a fast-moving and global company. Build and maintain cross-functional relationships spanning multiple teams and geographies.
- The ability to stay proactive and dynamic in a rapidly changing environment. A mind-set that is both analysis and process-oriented.
- The ability to plan, organize and manage the delivery of key deliverables

To Apply, [\*\*CLICK HERE\*\*](#)