



HOD: Corporate Risk and Security

Dar Es Salaam, Tanzania, United Republic of

Job Description

Role purpose & Key Responsibilities

Role purpose:

The role manages a portfolio that include four (4) functions, namely:

- Fraud Prevention/Detection;
- Business Continuity Management (BCM);
- Physical Security & Law Enforcement Assistance (LEA); and
- Forensic and Investigations.

In addition, the HoD: CRS act as a Secretary to the Risk Management Committee (RMC). The RMC Secretary report vertically through the FD to the local Audit and Risk Compliance Committee (ARCC); and the Vodacom Group RMC and the ARCC.

Key Responsibilities

- Managing local translation and execution of Vodafone/Vodafone Group CRS strategy, mission, vision, values, goals and objectives.
- To Implement and translate i.e. localizing and enforcing the portfolio's governance, based on the following:
 - Global Policy Standards (GPS);
 - Global Policy Detailed Requirement (GPDR);
 - Local policies and procedures; and
 - Contract management in case of a outsourced service e.g. physical security, where the following documents content are monitored and enforced:
 - Master Procurement Agreement;

- Statement of Work (SoW); and
- Service Levels Agreements (SLA)
- Overseeing the duties and responsibilities of the below units, in summary:
- Business Continuity Management (BCM)
- Annual BCM planning and maintenance;
- Reporting on progress on system testing versus the plan;
- Assuring adequate recovery capabilities; and
- Testing recovery capabilities.
- Physical Security & Law Enforcement Assistance (LEA)
- Access management;
- Visitor Management;
- Control Room Management;
- Data Center Security;
- Vodacom Premises Security; and
- Law Enforcement Assistance (LEA)
- Forensic & Investigations
- Fraud Awareness;
- Fraud Prevention;
- Fraud Management; and
- Investigations and reporting

Professional Qualifications, Core competencies, Knowledge, and Experience

- University graduate with over 10 years' experience in governance, risk and controls e.g. internal audit, spanning mobile telecommunication, banking, logistics and Fast Moving Consumer Goods (FMCG) industries.
- Advanced Excel Skills.
- Strong Leadership Skills
- Strong Investigative and Research Skills
- Surveillance and Intelligence gathering skills
- Physical Security Risk Assessment Skills
- Excellent writing and communication skills, fluency in English and Kiswahili and ability to interact with other team members
- Ability to apply knowledge and advise Management accordingly
- Comfort navigating complex and fluid organizational structures within a fast-moving and global company. Build and maintain cross-functional relationships spanning multiple teams and geographies.
- The ability to stay proactive and dynamic in a rapidly changing environment. A mind-set that is both analysis and process-oriented.
- The ability to plan, organize and manage the delivery of key deliverables

To Apply, [**CLICK HERE**](#)