

Commission Based Collectors

Job Overview

Business Segment: Group Functions Location: TZ, undefined, Dar es Salaam, undefined Job Type: Part-time Job ID: 80396780

Date Posted: 5/15/2024

Job Description

To provide a comprehensive outsourced and legal collection service by ensuring that collections are maximized on charged off accounts, including estate late accounts, through employing appropriate collection tactics and vendor management principles; in executing the agreed collection operation strategies, as well as instituting and monitoring legal and/or claim procedures whilst ensuring that all legal requirements are complied with.

Please note this is a Fixed Term Contract and is renewable on an annual basis, with a maximum of up to two years.

Qualifications

Minimum Qualifications Type of Qualification: Bachelor Degree Field of Study: Banking, Law

Experience Required Operations Control Operations 3-4 years Banking exposure and specifically debt collecting experience.

Additional Information

Behavioral Competencies:

- Checking Details
- Convincing People
- Exploring Possibilities
- Following Procedures
- Interacting with People
- Managing Tasks
- Meeting Timescales
- Producing Output
- Resolving Conflict
- Showing Composure
- Taking Action
- Team Working

Technical Competencies:

- Active Listening
- Collections
- Debt Consolidation
- Query Resolution
- Recoveries
- Verbal Communication
- Workflow Management

To Apply, CLICK HERE