



EXCITING CAREER OPPORTUNITY

Job Title: Application Support Analyst

Reporting to: Information Services and Operations

Location: FINCA Head Office, Dar es Salaam

To apply: Send your CV not later than
March 5, 2024 to
TZ_Recruitment@finca.co.tz

Only shortlisted candidates will be contacted



Qualifications and Experience

Knowledge, Skills & Abilities required:

- ▶ Demonstrates ability and desire to learn Core Banking Application, Infrastructure components, and other technologies.
- ▶ Understands applications hosting platforms, such as WebLogic, Apache, IIS, Tomcat etc.
- ▶ Fundamental knowledge in programming languages, such as PHP, C# and Java (or other)
- ▶ Understands customer support processes and techniques.
- ▶ Ability to analyze, structure and solve IT related problems.
- ▶ Competency in MS office application products.
- ▶ Knowledge with Database management systems (Oracle, MS SQL etc)
- ▶ Knowledge with service desk management.
- ▶ Knowledge with reports development platforms.
- ▶ Knowledgeable in ITIL
- ▶ Knowledge in Orbit-Rubicon Core Banking Application will be added advantage.

Experience

- ▶ Must have two years' experience in supporting Core Banking Systems, Digital Systems, Agency banking, Internet Banking, Mobile banking and other applications

Education

- ▶ Bachelor's degree in computer science or related field