

Conference and Banqueting Operation Manager

Johari Rotana Tanzania

Ref: JB4859217

Job Description

We are currently looking for dynamic, and self-motivated Food and Beverage professionals who want to move their careers forward. As a Conference and Banqueting Operations Manager, you are responsible for ensuring that all employees, Guests, equipment and areas under the Conference and Banqueting Department remit are properly managed in a structured and professional manner. You will be expected to apply a high level of Managerial skills into the Conference and Banqueting operations.

- i. Organize events as per monthly or annual forecast wile observing low and high demand periods.
- ii. Ensure timely set up of all banquet venues according to the service settings and as outlined in the function sheets.
- iii. Has a hands-on approach organized the daily banquet events as per standard.
- iv. Enforce the departmental training program in line with SOPs to achieve Guest satisfaction!
- v. Attend Food & Beverage meetings and conduct briefings to maintain an open communication line with all staff.
- vi. Assist in establishing and achieving banquet departmental annual budget forecast and exercise a constant control of the operation cost.
- vii. Conduct daily routine checks to ensure that all mise en place have completed.
- viii. Prepare duty schedules and ensure efficient workforce at all times.
- ix. Operate in a safe and environmentally friendly way to protect guests' and employees' health and safety, as well as protect and conserve the environment.
- x. Comply with the hotel environmental, health and safety policies and procedures.

Skills

The ideal candidate will be customer driven and an extremely proactive and 'switched on' personality with an outgoing, charismatic and approachable character. You will work well under pressure in a fast-paced environment and be a great team player, who thrives in working with a multi-cultural team and guests alike, while possessing following additional competencies:

- Understanding the Job
- > Taking Responsibility.
- Recognizing Differences.
- > Customer Focus.
- > Adaptability.
- > Teamwork



Engineering - Kitchen Technician

Johari Rotana Tanzania

Ref: JB4859040

Job Description

We are currently looking for dynamic, and self-motivated Engineer professionals who want to move their careers forward. As a Kitchen Technician you are responsible for all the Kitchen equipment's maintenance as instructed by General Mechanical Supervisor while adhering to hotel policies and procedures.

- Ensure that all kitchen equipment's are properly maintained and service to upkeep all equipment's and to avoid breakdown.
- Perform preventive maintenance and completes the turn-over quickly and efficiently in order to satisfy and meet the Guest needs.
- Respond to breakdowns of equipment's and being available in case of emergency and applying the appropriate action as per hotel policy and standards.
- Operate in a safe and environmentally friendly way to protect guests' and employees' health and safety, as well as protect and conserve the environment.
- > Comply with the hotel environmental, health and safety policies and procedures.

Skills

The ideal candidate will be customer driven and an extremely proactive and 'switched on' personality with an outgoing, charismatic and approachable character. You will work well under pressure in a fast paced environment and be a great team player, who thrives in working with a multi-cultural team and guests alike, while possessing following additional competencies:

- i. Understanding the Job.
- ii. Taking Responsibility.
- iii. Recognizing Differences.
- iv. Customer Focus.
- v. Adaptability.
- vi. Teamwork

To Apply, CLICK HERE

Housekeeping - Housekeeping Attendant - 2

Johari Rotana Tanzania

Ref: JB4859032

Job Description

We are currently looking for dynamic, and self-motivated housekeeping professionals who want to move their careers forward. As a Housekeeping Attendant you are responsible for the cleanliness of guest rooms and public areas as instructed by Supervisors while adhering to Hotel policies and procedures.

- i. Collect keys and daily assignments before preparing trolley and sufficient equipment in order to perform designated tasks and duties efficiently and to avoid delays effectively.
- ii. Maintain and clean guest rooms and replenish room supplies as per the Standards of Performance of the hotel.
- iii. Maintain and clean bathrooms and replenish bathroom amenities according to the Standards of Performance and the safety standards of the hotel.
- iv. Tidy and arrange guest belongings when cleaning guest rooms and bathrooms in order to ensure compliance to the Leading Quality Assurance standards of the hotel.
- v. Inform Valet Service to collect guest clothes for laundry, dry cleaning or pressing in order to maintain guest satisfaction.
- vi. Maintain and clean guest corridors, service pantries and service areas in order to ensure a professional and organized appearance.
- vii. Consider guest needs and requirements when working in public areas and guest rooms to ensure courtesy and guest satisfaction.
- viii. Operate in a safe and environmentally friendly way to protect guests' and employees' health and safety, as well as protect and conserve the environment.
- ix. Comply with the hotel environmental, health and safety policies and procedures.

Skills

The ideal candidate will be customer driven and an extremely proactive and 'switched on' personality with an outgoing, charismatic and approachable character. You will work well under pressure in a fast paced environment and be a great team player, who thrives in working with a multi-cultural team and guests alike, while possessing following additional competencies:

- > Understanding the Job.
- > Taking Responsibility.
- Recognizing Differences.
- Customer Focus.
- Adaptability.
- > Teamwork

