

# **Conference and Banqueting Operation Manager**

Johari Rotana Tanzania

Ref: JB4859217

#### **Job Description**

We are currently looking for dynamic, and self-motivated Food and Beverage professionals who want to move their careers forward. As a Conference and Banqueting Operations Manager, you are responsible for ensuring that all employees, Guests, equipment and areas under the Conference and Banqueting Department remit are properly managed in a structured and professional manner. You will be expected to apply a high level of Managerial skills into the Conference and Banqueting operations.

- i. Organize events as per monthly or annual forecast wile observing low and high demand periods.
- ii. Ensure timely set up of all banquet venues according to the service settings and as outlined in the function sheets.
- iii. Has a hands-on approach organized the daily banquet events as per standard.
- iv. Enforce the departmental training program in line with SOPs to achieve Guest satisfaction!
- v. Attend Food & Beverage meetings and conduct briefings to maintain an open communication line with all staff.
- vi. Assist in establishing and achieving banquet departmental annual budget forecast and exercise a constant control of the operation cost.
- vii. Conduct daily routine checks to ensure that all mise en place have completed.
- viii. Prepare duty schedules and ensure efficient workforce at all times.
- ix. Operate in a safe and environmentally friendly way to protect guests' and employees' health and safety, as well as protect and conserve the environment.
- x. Comply with the hotel environmental, health and safety policies and procedures.

### Skills

The ideal candidate will be customer driven and an extremely proactive and 'switched on' personality with an outgoing, charismatic and approachable character. You will work well under pressure in a fast-paced environment and be a great team player, who thrives in working with a multi-cultural team and guests alike, while possessing following additional competencies:

- Understanding the Job
- > Taking Responsibility.
- Recognizing Differences.
- > Customer Focus.
- > Adaptability.
- > Teamwork



# **Engineering - Kitchen Technician**

Johari Rotana Tanzania

Ref: JB4859040

#### Job Description

We are currently looking for dynamic, and self-motivated Engineer professionals who want to move their careers forward. As a Kitchen Technician you are responsible for all the Kitchen equipment's maintenance as instructed by General Mechanical Supervisor while adhering to hotel policies and procedures.

- Ensure that all kitchen equipment's are properly maintained and service to upkeep all equipment's and to avoid breakdown.
- Perform preventive maintenance and completes the turn-over quickly and efficiently in order to satisfy and meet the Guest needs.
- Respond to breakdowns of equipment's and being available in case of emergency and applying the appropriate action as per hotel policy and standards.
- Operate in a safe and environmentally friendly way to protect guests' and employees' health and safety, as well as protect and conserve the environment.
- > Comply with the hotel environmental, health and safety policies and procedures.

# Skills

The ideal candidate will be customer driven and an extremely proactive and 'switched on' personality with an outgoing, charismatic and approachable character. You will work well under pressure in a fast paced environment and be a great team player, who thrives in working with a multi-cultural team and guests alike, while possessing following additional competencies:

- i. Understanding the Job.
- ii. Taking Responsibility.
- iii. Recognizing Differences.
- iv. Customer Focus.
- v. Adaptability.
- vi. Teamwork

To Apply, CLICK HERE

### Housekeeping - Housekeeping Attendant - 2

Johari Rotana Tanzania

Ref: JB4859032

### **Job Description**

We are currently looking for dynamic, and self-motivated housekeeping professionals who want to move their careers forward. As a Housekeeping Attendant you are responsible for the cleanliness of guest rooms and public areas as instructed by Supervisors while adhering to Hotel policies and procedures.

- i. Collect keys and daily assignments before preparing trolley and sufficient equipment in order to perform designated tasks and duties efficiently and to avoid delays effectively.
- ii. Maintain and clean guest rooms and replenish room supplies as per the Standards of Performance of the hotel.
- iii. Maintain and clean bathrooms and replenish bathroom amenities according to the Standards of Performance and the safety standards of the hotel.
- iv. Tidy and arrange guest belongings when cleaning guest rooms and bathrooms in order to ensure compliance to the Leading Quality Assurance standards of the hotel.
- v. Inform Valet Service to collect guest clothes for laundry, dry cleaning or pressing in order to maintain guest satisfaction.
- vi. Maintain and clean guest corridors, service pantries and service areas in order to ensure a professional and organized appearance.
- vii. Consider guest needs and requirements when working in public areas and guest rooms to ensure courtesy and guest satisfaction.
- viii. Operate in a safe and environmentally friendly way to protect guests' and employees' health and safety, as well as protect and conserve the environment.
- ix. Comply with the hotel environmental, health and safety policies and procedures.

# Skills

The ideal candidate will be customer driven and an extremely proactive and 'switched on' personality with an outgoing, charismatic and approachable character. You will work well under pressure in a fast paced environment and be a great team player, who thrives in working with a multi-cultural team and guests alike, while possessing following additional competencies:

- > Understanding the Job.
- > Taking Responsibility.
- Recognizing Differences.
- Customer Focus.
- Adaptability.
- > Teamwork

