



JOB TITLE: Intern ICT

Job ID: 2023-5663

Location: TZ-Mwanza

Category: International Positions

Employment Status: Full-Time

Overview

The intern will gain work experience that gives her/him a distinctive edge that is required to gain success in a future ICT career. The IT Intern will support Organization in providing technical assistance, maintaining computer systems, and configuring hardware and software. The successful candidate will be able to troubleshoot and resolve technical issues, assist with the implementation of new technologies, and provide training and support to team Staff onsite as well as Online using available system.

Responsibilities

- Provide technical assistance to staff and on hardware and software and system related issues
- Setting up new computers, networks, and software for new employees including adding to Domain
- Provide Support to Office 365 Suits including SharePoint online, MS Teams, OneDrive for Business
- Follow established procedures and processes for computer maintenance including ticketing
- Provide training and support to staff on the use of computer systems and software
- Supporting the maintenance of existing computer systems, including troubleshooting problems with hardware and software

- Assisting with computer and network security by scanning for vulnerabilities and viruses
- Participate into the day to day IT support for the Prime service business activity
- The candidate should have first exposure on a Windows environment and SQL

Required Qualifications

- Bachelor's degree in information technology, Computer Science, or related field
- Knowledge of computer systems and software
- Knowledge of network and system security
- Familiarity with hardware and software installation
- Excellent problem-solving and troubleshooting skills
- Strong communication and customer service skills
- Able to work independently and as part of a team
- Able to learn quickly and adapt to changing technology.

Application Deadline: 15 November 2023

To Apply, [**APPLY HERE**](#)